

## **Fundraising Gala for Agape Brockville Refugee Support** **Silent & Online Auction FAQ**

Thank you to all our donors who generously offered items to support this event!

- On Friday, September 8<sup>th</sup>, your Event Ticket Number is your bidding number
- When you arrive, please provide a contact number. This is so we can contact you in case you need to leave before the end of the auction and you are the successful bidder on an item
- Each item has a minimum 'reserved' bid amount that must be met at the event for a bidder to get that item
- Bids must be made in even dollar increments
- Bidding will open at 5:30pm and will end at 8:15pm (approximately at the end of the first after-dinner entertainment set). An announcement/reminder will be made approximately 10 minutes prior to close of bidding
- Items may be claimed and paid for after the second after-dinner entertainment set to allow volunteers time to prepare for check-out
- Payment may be made by Debit or Credit (Square), by cash, or by cheque payable to 'St. Luke's Leeds'. Payment is required to claim items
- Attendees who are the successful bidders on an item, but leave before the end of the auction, will be called by 5pm on Sunday, September 10<sup>th</sup> to make arrangements for payment for and pick up of their item.
- Any items that do not have a bidder making the minimum bid will be transferred into an online auction on Leeds Anglican Ministries Facebook page. This auction will begin at 5pm on Tuesday, September 12<sup>th</sup>, and will conclude on Tuesday, September 19<sup>th</sup> at 5pm.
- Bidding for the online auction will be by 'comment' on the picture of the item in the auction Facebook post. When bidding online, please be sure to check the comment history for the last highest bid.
- Bidding for the online auction must also be in even dollar increments
- Winning bidders in the online auction will be notified by comment and Facebook message by 11am on Wednesday, September 20<sup>th</sup> and will have until 5pm Saturday, September 23<sup>rd</sup> to pay for and claim their item.
- Any event silent auction items not paid for and claimed by 11 am on Tuesday, September 12<sup>th</sup> will be offered to the next highest bidder
- Any online auction items not paid for and claimed by 5pm Saturday, September 23<sup>rd</sup> will be offered to the next highest bidder
- All proceeds from this auction will support refugee families sponsored by Agape Brockville.